

## Dedicated and Private Cloud - Section B

This Section incorporates by reference the Product Page entitled "Dedicated Servers", "Private Cloud", "Cloud in a Box", "SAN", "NAS", "Network Storage", and "Network Switch". Because we do not sell Dedicated Service as a standalone product, additional terms and conditions will apply to you.

### 1. Sale of bandwidth

1.1. The particular Services you choose to be provided by us are set out in your Order Form, described on the Product Pages, and referred to as the "Dedicated Service." If provided, specific Dedicated Product features, access speeds and other items you have initially selected are set out on your Order Form.

1.2. We agree to sell to you the amount of traffic specified on your Order Form. Your use will be the only user of the Equipment, however, we will retain ownership in the Equipment. We will install the Equipment in our data center.

1.3. You have the right to connect to our network, using the Equipment, on a 24 x 7 x 365 basis, limited by this contract.

2. You are responsible for management of the Equipment. Our only responsibility is to enable connection of the Equipment to our network. If your management of the Equipment creates a security or operational hazard for our network or other customers, we may take the Equipment off-line. You are required to make any changes we request to ensure that your management of the Equipment does not endanger our network.

3. We provide Customers with the option of contracting with us to support the Dedicated Product. Customers may purchase support by either enrolling in a pre-paid support plan, or pay-as-you-go. You may order pre-paid support through your control panel, or at the time you request support. All support is provided as is, and as available. Support is specifically subject to the disclaimer of warranties set out in this Agreement.

4. Dedicated service is the combination of Hardware Rental or Lease-to-Own (Section C) and Colocation (Section D). As such, these two sections apply to all Dedicated Customers. In case of the lease-to-own option, the Dedicated Service pricing will be unbundled, including removing any bundle (of colocation and hardware rental) discounts, and change to the standard colocation rate for the equipment once it is customer owned, past the end of the lease-to-own period.